

Technical Brief

I. SERVERS AND PLATFORMS

Bandwidth

What is your bandwidth to the Internet?

	DSL		T-1		Dual T-1		T-3		Other	
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How can mobile users connect to the company's network?

	RAS		VPN		Not available
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What is the average speed of the connection?

	56K		DSL		Cable		T-1
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Server Configuration

Where do you host your Internet web site?

	Internally		Externally
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What is the Internet web server's operating system?

What is the Internet web server software? (IIS, Apache, etc.)

What is the intranet web server's operating system?

What is the intranet web server software? (IIS, Apache, etc.)

What is the database software and version? (SQL Server, Oracle, DB2, etc.)

What email package do you use? (Exchange, Lotus, etc.)

Can we install third-party components on the web server?										
		YES				NO				
Do you have a web farm or load-balance system?										
		YES				NO				
What operating system platforms does your company use? (NT, UNIX, AS/400)										
II. END-USER AND SYSTEM REQUIREMENTS										
Browsers										
Which browser(s) must be supported? What is the minimum version of each?										
		Internet Explorer				Version				
		Netscape				Version				
		Mozilla/Firefox				Version				
		AOL				Version				
		Web TV				Version				
Programming										
In which web language(s) do you prefer to develop?										
		ASP				Java				
		Cold Fusion				PHP				
		Other								
Do you allow:										
Flash?					YES				NO	
DHTML?					YES				NO	
Shockwave?					YES				NO	
Persistent cookies?					YES				NO	
III. SITE USAGE										
Traffic										
How many Internet users do you have in your organization?										
How many visitor sessions do your servers get daily?										

What software do you use to track web usage?			
What events affect traffic patterns?			
IV. SUPPORT			
Hardware			
Do you have an information technology team that can support a web server?			
	YES		NO
If so, what is the composition of that team?			
Key IT contact			
	Name		
	Phone		
	Email		
Software			
Do you have an information technology team that can support a web application?			
	YES		NO
If so, what is the composition of that team?			
Key IT contact			
	Name		
	Phone		
	Email		