Introduction

What Is This Book About?

Welcome to *A+ Practice Questions Exam Cram*! The sole purpose of this book is to provide you with practice questions complete with answers and explanations that will help you learn, drill, and review for the 220-601 Essentials, 220-602 IT Technician, 220-603 Remote Support Technician, and 220-604 Depot Technician certification exams. The book offers a large number of questions to practice each exam objective and will help you assess your knowledge before you write the real exam. The detailed answers to every question will help you reinforce your knowledge about different issues involving installing, configuring, and troubleshooting personal computer systems.

Who Is This Book For?

If you have studied the content material for one of the A+ exams and feel you are ready to put your knowledge to the test, but you're not sure that you want to take the real exam yet, this book is for you! Maybe you have answered other practice questions or unsuccessfully taken the real exam, reviewed, and want to take more practice questions before going to take the real exam. In that case, this book is for you, too! Even when the exam is done and you have passed with flying colors and have the A+ certificate in your pocket, keep this book handy on your desktop to provide answers to your everyday PC installation, configuration, and troubleshooting issues.

What Will You Find in This Book?

As we mentioned earlier, this book is all about practice questions! The practice questions in the book, some very easy and others with a little complicated problem scenario, all are aimed at raising your confidence level before writing the real exam. You will find questions that, in fact, you will face in real life.

This book is organized according to the four exams presented by the Computer Technology Information Association (CompTIA) for A+ certification. Each chapter corresponds to one of these exams, beginning with the prerequisite Essentials exam, followed by the IT Technician exam, the Remote Support Technician exam, and concluding with the Depot Technician exam. The content

of each chapter is organized to follow the order of the exam's objectives, and in every chapter you will find the following three elements:

▸ *Practice Questions*—These are the numerous questions that will help you learn, drill, and review exam objectives. All the questions in this section are multiple-choice type. Choose the correct answer based on your knowledge of PC servicing.

▸ *Quick-Check Answer Key*—After you have finished answering the questions, you can quickly grade your exam from this section. Only correct answers are given in this section. No explanations are offered yet! Even if you have answered a question incorrectly, do not be discouraged. Just move on! Keep in mind that this is not the real exam. You can always review the topic and do the questions again.

▸ *Answers and Explanations*—This section provides you with correct answers as well as further explanations about the content posed in that question. Use this information to learn why an answer is correct and reinforce the content in your mind for the exam day.

> **NOTE**
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> **It is not possible to reflect a real exam on a paper product.** As mentioned earlier, the purpose of this book is to help you prepare for the exam and not provide you with real exam questions. Neither the author nor Que Publishing can guarantee that you will pass the exam only by memorizing the practice questions given in this book.

Hints for Using This Book

Because this book is a paper practice product, you might want to complete your exams on a separate piece of paper so that you can reuse the exams over and over without having previous answers in your way. Also, a general rule of thumb across all practice question products is to make sure that you are scoring well into the high 80% to 90% range in all topics before attempting the real exam. The higher percentages you score on practice question products, the better your chances for passing the real exam. Of course, we cannot guarantee a passing score on the real exam, but we can offer you plenty of opportunities to practice and assess your knowledge levels before you enter the real exam.

When you have completed the exam on paper, use the companion MeasureUp CD to take a timed exam. This will further help you gain confidence and make a self-assessment in case you need more study. Your results will indicate the exam objectives in which you need further study or hands-on practice.

Need Further Study?

Are you having a hard time correctly answering these questions? If so, you probably need further review of all exam objectives. Be sure to see the following products related to this book from Que Publishing:

- *CompTIA A+ Exam Cram* by Charles J. Brooks (ISBN 0-7897-3564-4).
- *A+ Exam Prep (Exams 220-401, 220-402)* by Charles J. Brooks (ISBN 0-7897-3565-2).